

Resultaten voor: Service Bedrijfsvoering

Deelnemers: (30% van totaal), 33% na eerste verzoek, 67% na herinnering

Totaal via universele link: 1

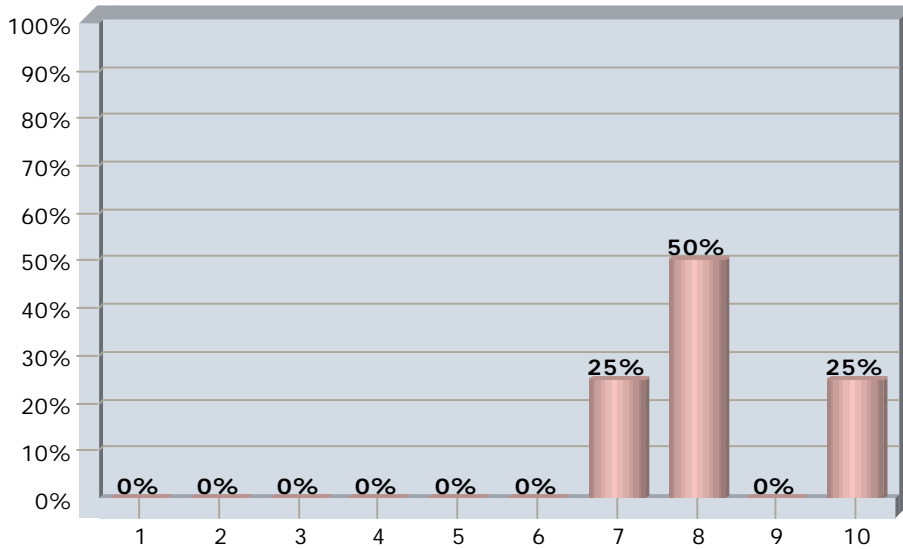
Relatief

Absoluut

Vraag 1

Hoe waardeert u het persoonlijk contact met onze adviseur?

Survey World



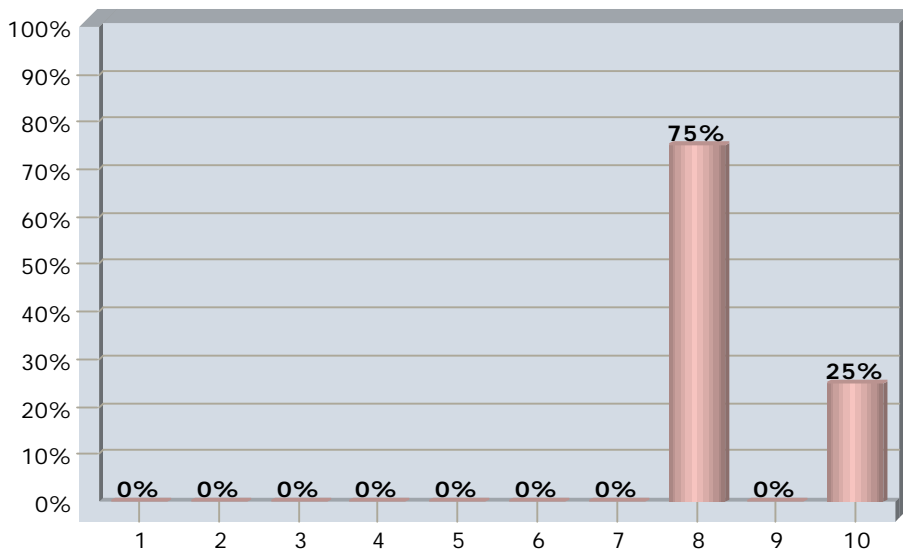
1: 1
2: 2
3: 3
4: 4
5: 5
6: 6
7: 7
8: 8
9: 9
10: 10

Gemiddeld: 8.3

Vraag 2

Hoe waardeert u de deskundigheid van onze adviseur?

Survey World

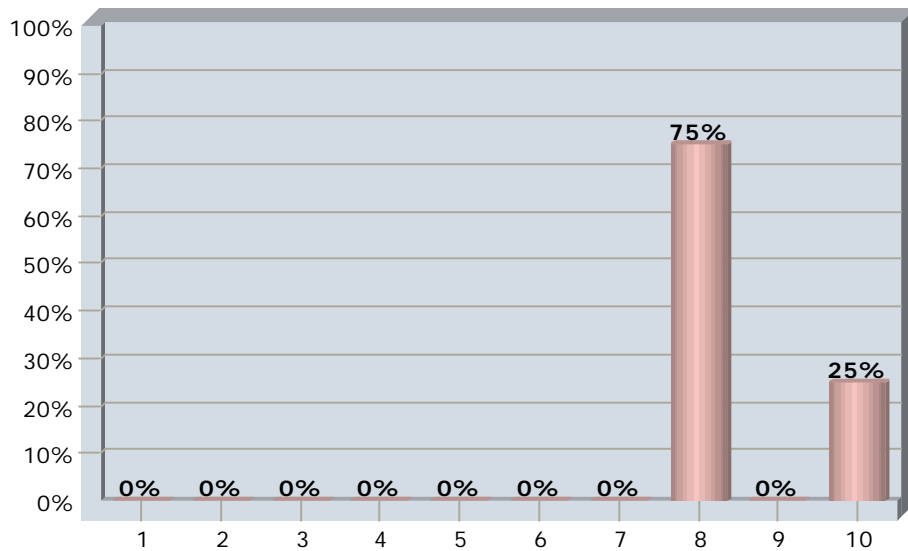


1: 1
2: 2
3: 3
4: 4
5: 5
6: 6
7: 7
8: 8
9: 9
10: 10

Gemiddeld: 8.5

Vraag 3

Hoe waardeert u de uitleg van onze adviseur?

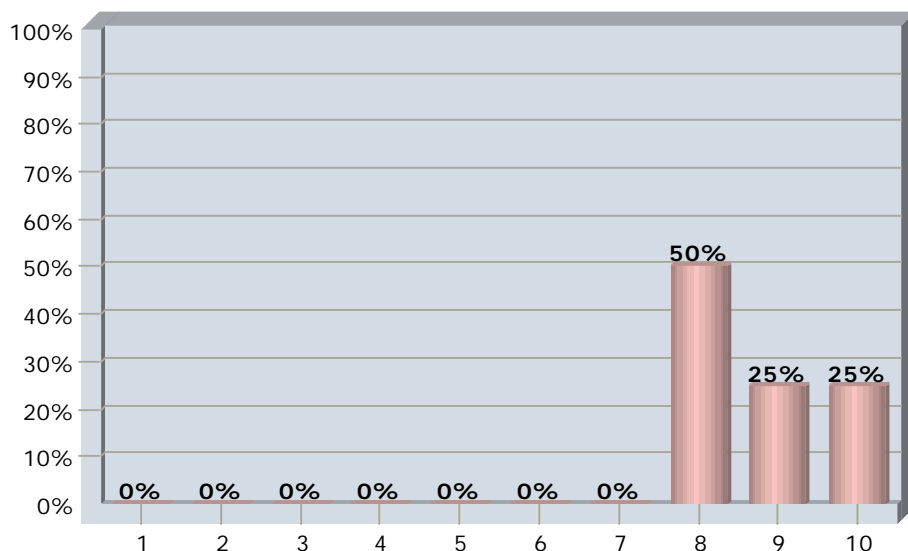


- 1: 1
- 2: 2
- 3: 3
- 4: 4
- 5: 5
- 6: 6
- 7: 7
- 8: 8
- 9: 9
- 10: 10

Gemiddeld: 8.5

Vraag 4

Hoe waardeert u de betrouwbaarheid van onze adviseur?

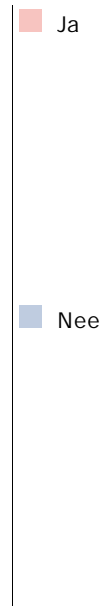
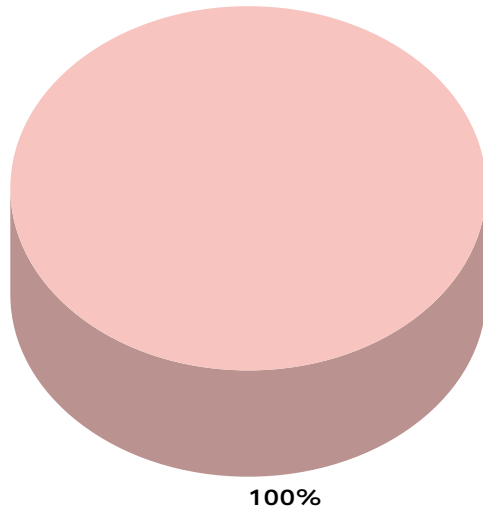


- 1: 1
- 2: 2
- 3: 3
- 4: 4
- 5: 5
- 6: 6
- 7: 7
- 8: 8
- 9: 9
- 10: 10

Gemiddeld: 8.8

Vraag 5

Vind u dat Breakpoint een integere en adequate bedrijfsvoering heeft?



Pagina [Alle](#)

Relatief

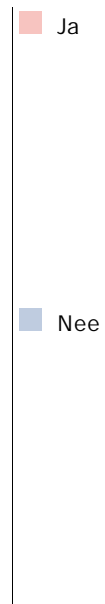
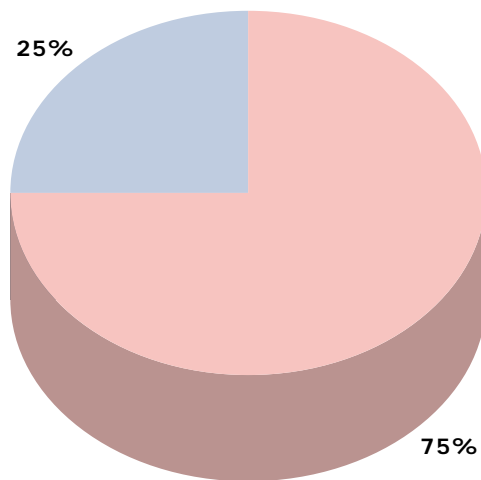
Absoluut

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Vraag 6

Vond u de totaal verstrekte informatie volledig

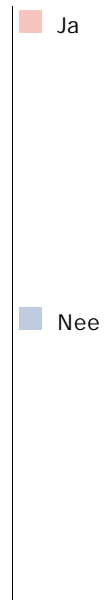
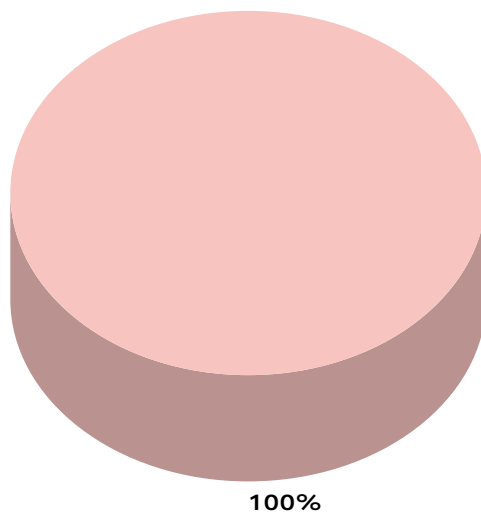
Survey World



Vraag 7

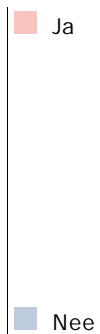
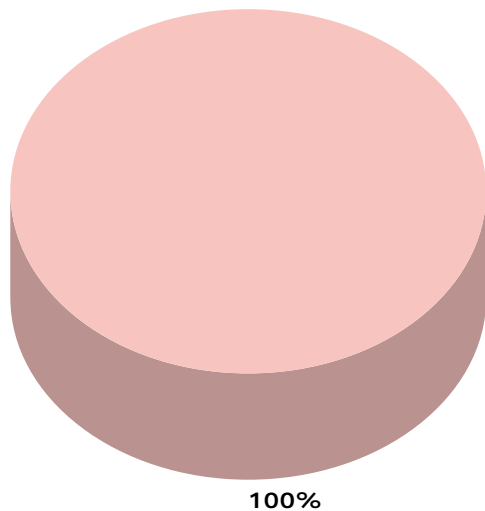
Vond u de verstrekte productinformatie juist?

Survey World



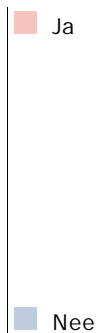
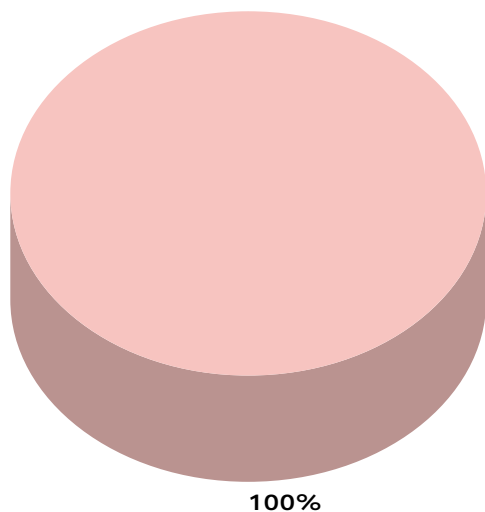
Vraag 8

Vond u de verstrekte productinformatie begrijpelijk?



Vraag 9

Vond u de verstrekte informatie past bij het geadviseerde product?



Vraag 10

Wat vind u van:

Relatief

Absoluut

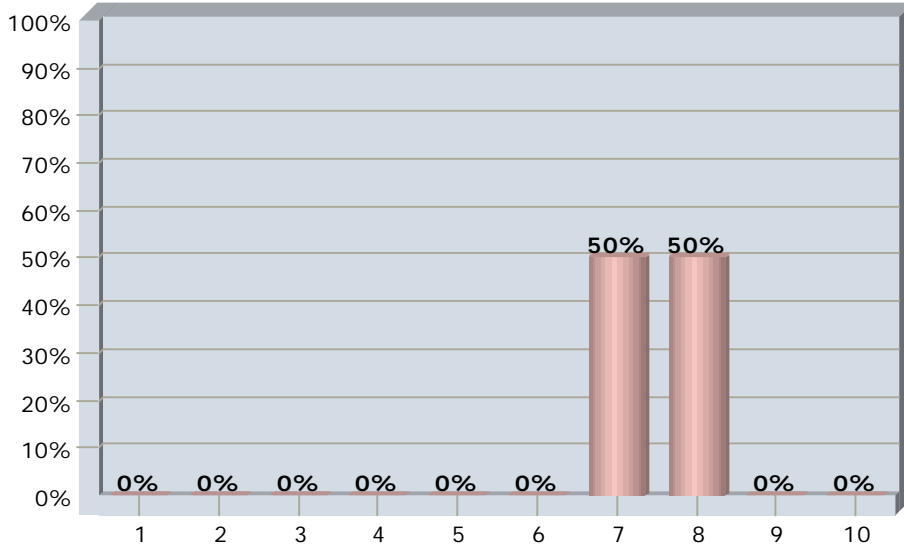
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Vraag 10.1

De algemene voorwaarden

Survey World



1: 1

2: 2

3: 3

4: 4

5: 5

6: 6

7: 7

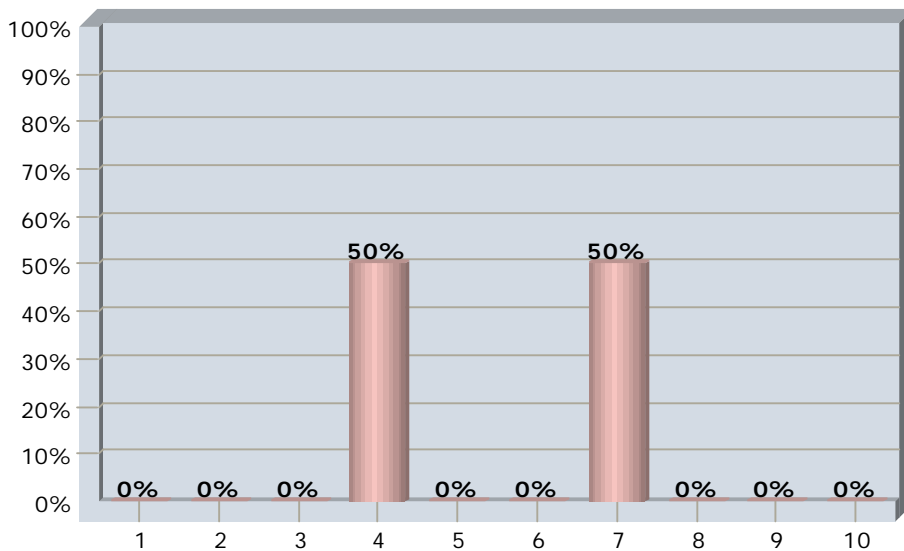
8: 8

9: 9

10: 10

Score Gemiddeld: 7.5

Survey World



1: 1

2: 2

3: 3

4: 4

5: 5

6: 6

7: 7

8: 8

9: 9

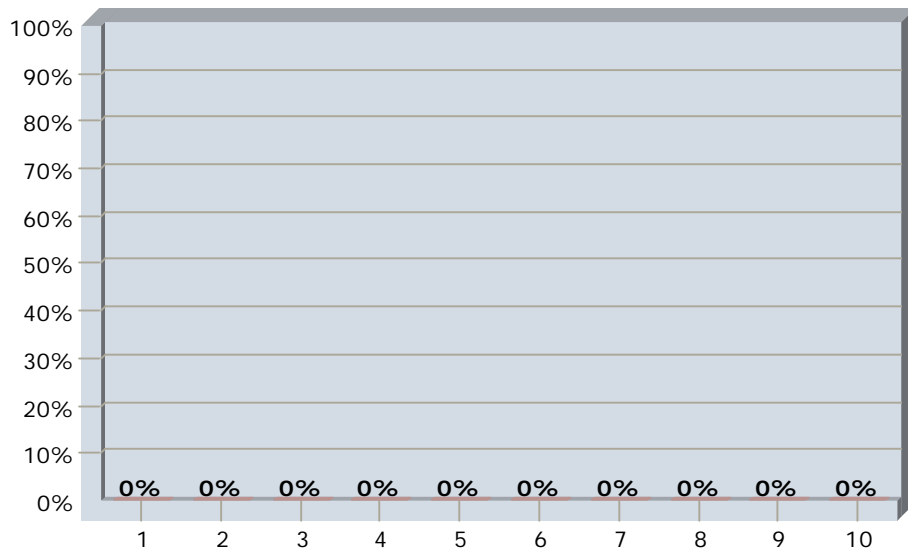
10: 10

Belang Gemiddeld: 5.5

Gap Score-Belang: -2.0

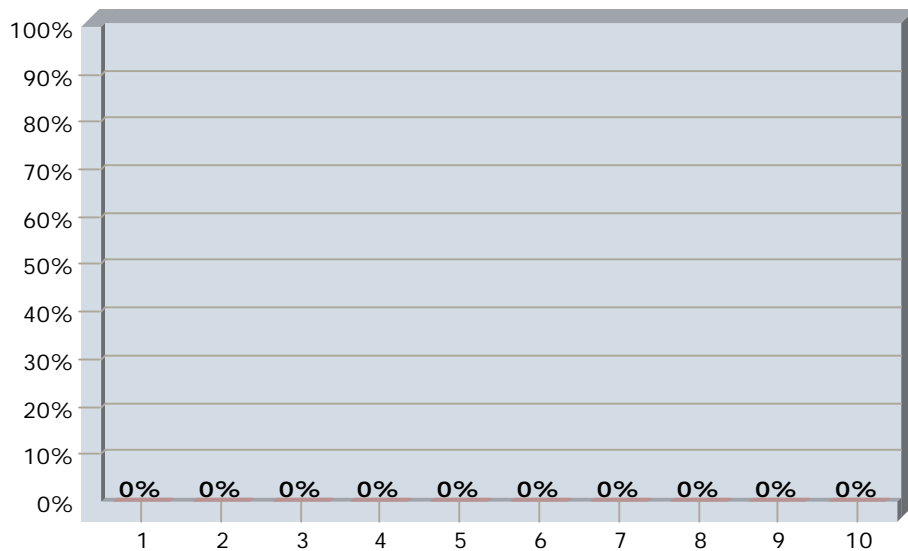
Vraag 10.2

De bedrijfsbrochure



- 1: 1
- 2: 2
- 3: 3
- 4: 4
- 5: 5
- 6: 6
- 7: 7
- 8: 8
- 9: 9
- 10: 10

Score



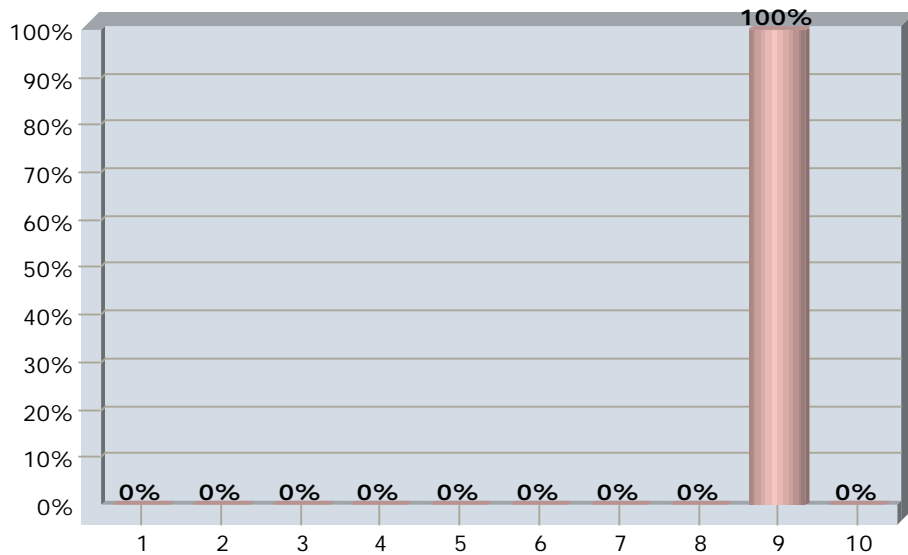
- 1: 1
- 2: 2
- 3: 3
- 4: 4
- 5: 5
- 6: 6
- 7: 7
- 8: 8
- 9: 9
- 10: 10

Belang

Aantal nvt: 0 deelnemers (0% van totaal)

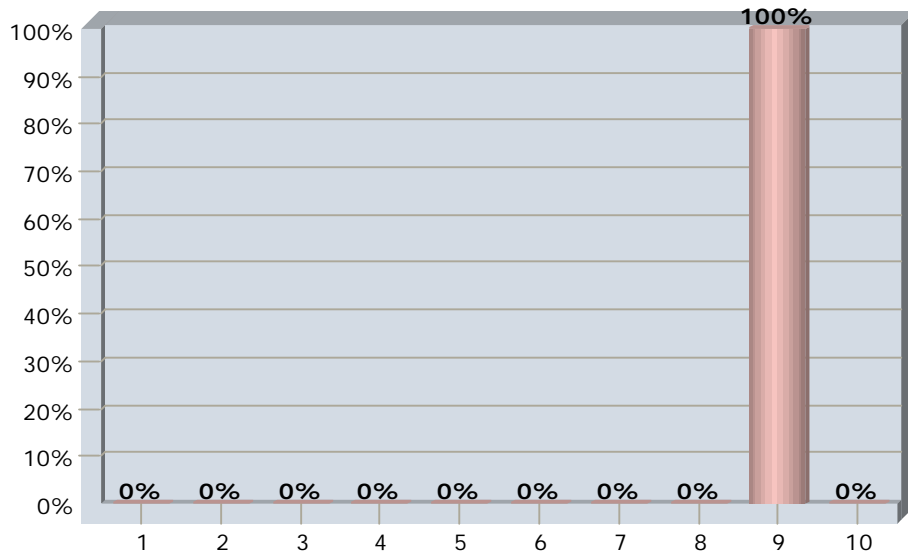
Vraag 10.3

De website



- 1: 1
- 2: 2
- 3: 3
- 4: 4
- 5: 5
- 6: 6
- 7: 7
- 8: 8
- 9: 9
- 10: 10

Score Gemiddeld: 9.0



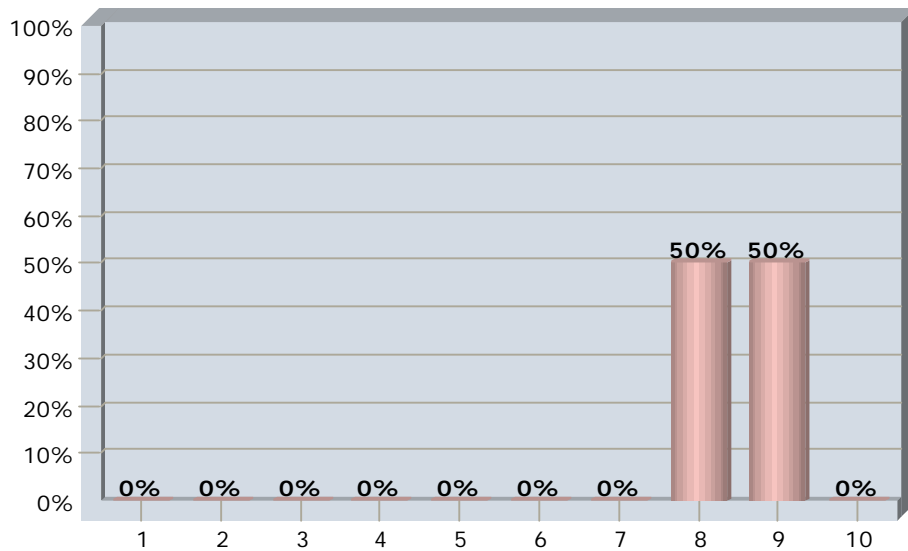
- 1: 1
- 2: 2
- 3: 3
- 4: 4
- 5: 5
- 6: 6
- 7: 7
- 8: 8
- 9: 9
- 10: 10

Belang Gemiddeld: 9.0

Gap Score-Belang: 0.0

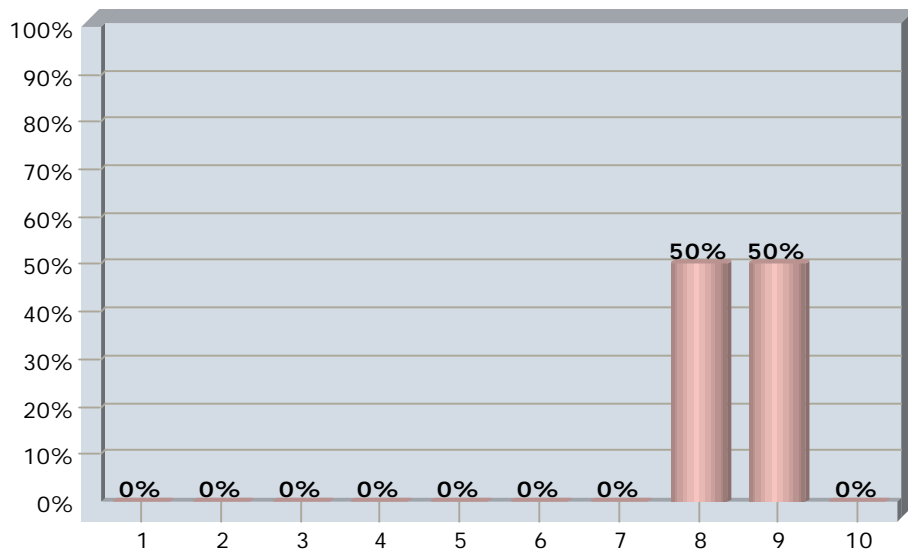
Vraag 10.4

De offerte



- 1: 1
- 2: 2
- 3: 3
- 4: 4
- 5: 5
- 6: 6
- 7: 7
- 8: 8
- 9: 9
- 10: 10

Score Gemiddeld: 8.5



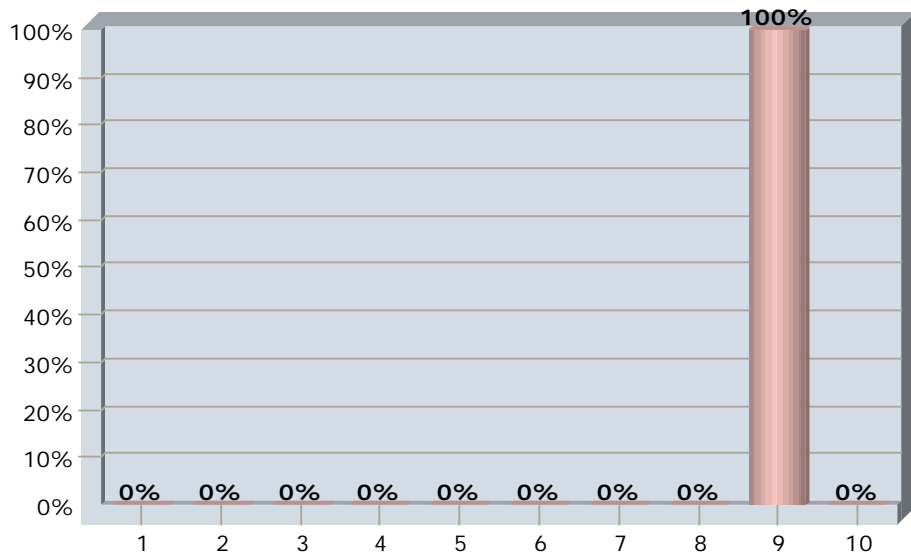
- 1: 1
- 2: 2
- 3: 3
- 4: 4
- 5: 5
- 6: 6
- 7: 7
- 8: 8
- 9: 9
- 10: 10

Belang Gemiddeld: 8.5

Gap Score-Belang: 0.0

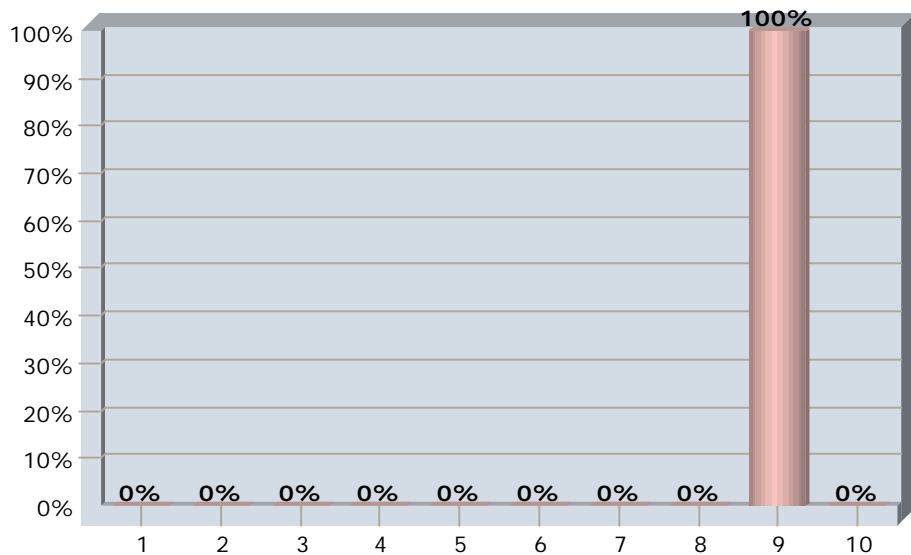
Vraag 10.5

De Advies- / Dienstenwijzer



- 1: 1
- 2: 2
- 3: 3
- 4: 4
- 5: 5
- 6: 6
- 7: 7
- 8: 8
- 9: 9
- 10: 10

Score Gemiddeld: 9.0



- 1: 1
- 2: 2
- 3: 3
- 4: 4
- 5: 5
- 6: 6
- 7: 7
- 8: 8
- 9: 9
- 10: 10

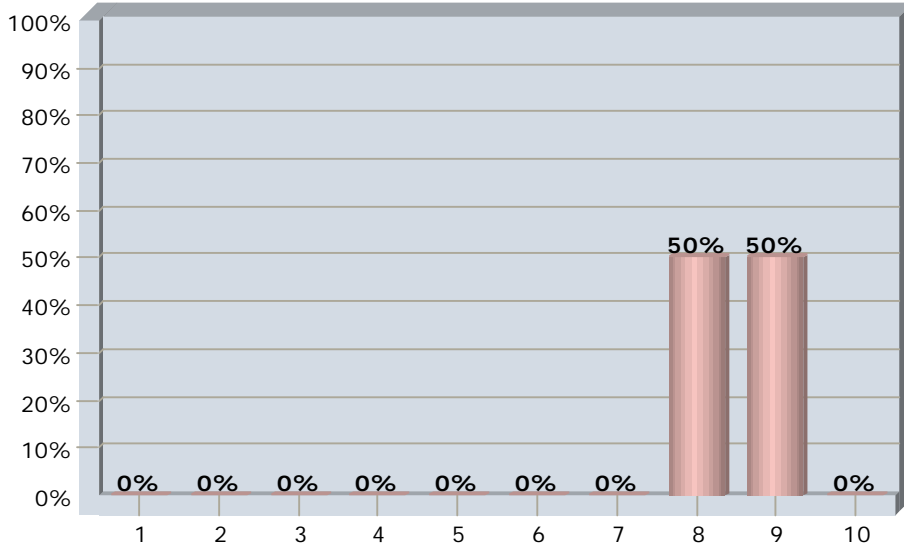
Belang Gemiddeld: 9.0

Gap Score-Belang: 0.0

Vraag 10.6

De product-/polisvoorwaarden

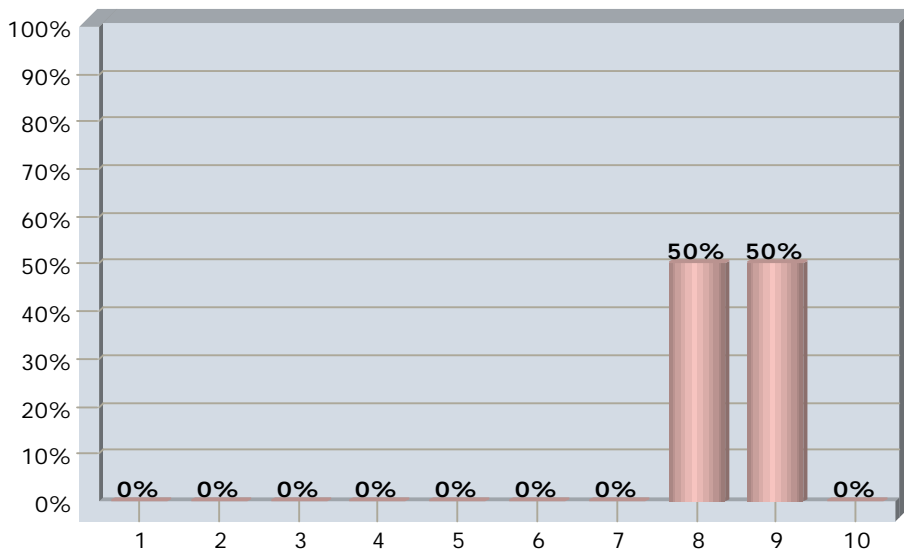
Survey World



- 1: 1
- 2: 2
- 3: 3
- 4: 4
- 5: 5
- 6: 6
- 7: 7
- 8: 8
- 9: 9
- 10: 10

Score Gemiddeld: 8.5

Survey World



- 1: 1
- 2: 2
- 3: 3
- 4: 4
- 5: 5
- 6: 6
- 7: 7
- 8: 8
- 9: 9
- 10: 10

Belang Gemiddeld: 8.5

Gap Score-Belang: 0.0

Vraag 11

Zou u nog iets willen opmerken?

Geen antwoorden beschikbaar.